



COGNOMS/ APELLIDOS: _____

NOM / NOMBRE: _____

DNI o PASSAPORT / DNI o PASAPORTE: _____

Núm EXPEDIENT / N° EXPEDIENTE: _____

LLOC D'EXAMEN / LUGAR DE EXAMEN: **EOI** _____

PROVA PER A L'OBTENCIÓ DEL / PRUEBA PARA LA OBTENCIÓN DEL

CERTIFICAT DE NIVELL AVANÇAT – IDIOMA ANGLÉS

CERTIFICADO DE NIVEL AVANZADO – IDIOMA INGLÉS

DELS ENSENYAMENTS OFICIALS D'IDIOMES / DE LAS ENSEÑANZAS OFICIALES DE IDIOMAS

WRITTEN EXPRESSION		DURACIÓ /DURADA: 110 min.
PUNTUACIÓ/PUNTUACIÓN TOTAL: 100		
40%= 40 60% = 60		
NOTA: _____		
<input type="checkbox"/> APTÉ / APTO	<input type="checkbox"/> NO APTÉ / NO APTO CONDICIONAL	<input type="checkbox"/> NO APTÉ / NO APTO
Correctors/Correctores		



REMEMBER YOU NEED TO COMPLETE BOTH TASKS: 1 AND 2.

DON'T WRITE IN THE GREY AREAS RESERVED FOR THE TEACHERS

TASK 1 : 120-140 words

You've just come back from a 2-week holiday driving around Scotland, during which you had to do without your luggage for 7 days as it never turned up on the conveyor belt at Edinburgh Airport.

You kept a diary of the events on those days and made the following personal notes:

40 points

*Day 1 (10th July): Get to Edinburgh from Alicante with LightFly. Flight number EF6784.
No sign of luggage - baggage reclaim staff not polite - fill in delayed baggage form (reference number EDI7322) and told to wait.*

Days 2, 3, 4 (11th - 13th July): Keep phoning every day to update delivery address and ask where luggage was - different info - buy clothes and personal hygiene stuff (keep receipts).

Day 5 (14th July): Luggage found, told to go and pick it up in Edinburgh (no way, too far from there) - ask them to send it by courier.

Day 6 (15th July): Get someone else's suitcase - phone to complain

Day 7 (16th July): Finally get luggage, very unhappy with service - want compensation (moral damage, money back of things I had to buy, phone bill and 20€ baggage check-in fee).

When you return to Spain, you decide to write a formal letter of complaint using the information in your diary to the following postal address :

**LightFly Baggage Claims
PO Box 563
Surrey RP 70 7DW
UK**

AVOID, whenever possible, literally copying the informal notes.

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You can use this page to make notes.



TASK 2: 180-210 words.

60 points

CHOOSE one of the following options. Write your choice (1 or 2) here: _____

EITHER

1 You have seen details of the following competition in your school magazine:

THE BEST TIME OF YOUR LIFE

In these gloomy times, many students are feeling a bit low so we have decided to cheer them up by encouraging them to look back on the best years of their lives.

Write a contribution for the magazine remembering the best time of your life and may the best win.

The best competition entry will be published and the winner will receive 200 euros.

Write your competition entry for the magazine.

OR

2 You have read this comment on an English language website you usually check out:

"Of course I'd take my 5-year-old offspring to an all-English school, but I'm still not fully convinced of it being the right thing to do. He might end up speaking flawless English, but I'm concerned he won't be able to write properly in his own mother tongue or won't get taught the basics of our Spanish culture. Besides, I don't want my kid to believe the real world is so high-class. But then again, I can afford the fees, so why not give him such a chance?"

Write an article expressing your views for and/or against the points raised for the "Have your say" section on the website above.

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